# Brother DS-640 Scanner installation

Please go to the following web page and download the drivers for the Brother DS-640 scanner.

https://support.brother.com/g/b/downloadtop.aspx?c=us_ot&lang=en&prod=ds640_us_eu_as
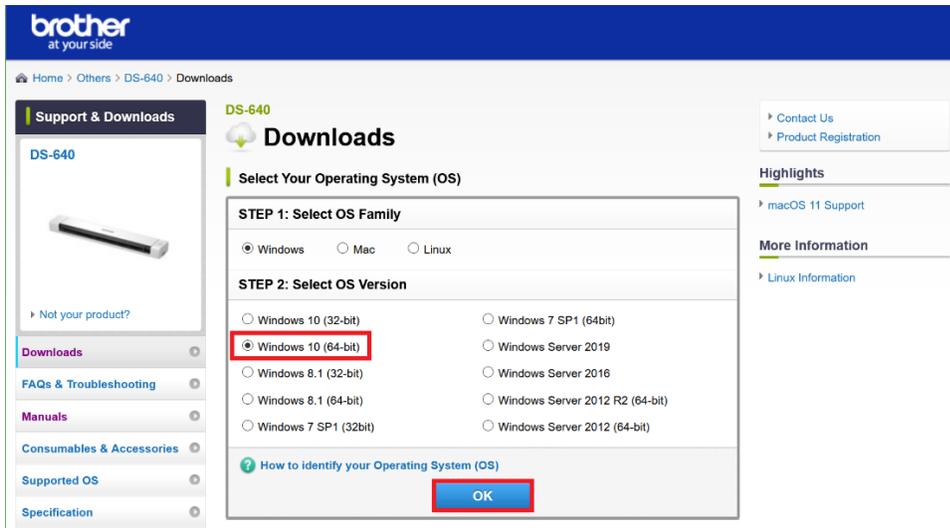


When you click OK here, the following screen opens.

Click on the Full Driver & Software Package link.
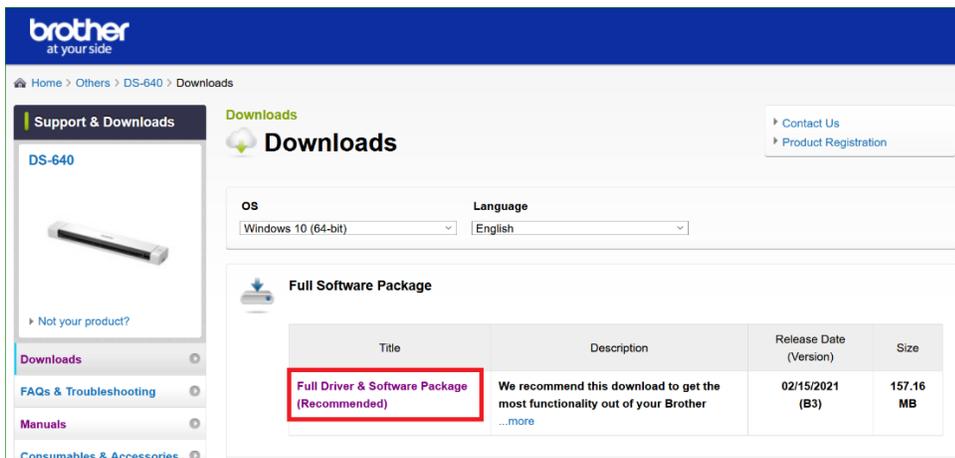
Click on the Agree to EULA and Download button.



Click on the Save File button.

**brother**
at your side

## Support & Downloads

**DS-640**

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**FAQs & Troubleshooting** ⊙

**Manuals** ⊙

**Consumables & Accessories** ⊙

**Supported OS** ⊙

**Specification** ⊙

**Other countries(English)**

▸ Change Countries or Regions (Language)

Downloads

## Full Driver & Software Package (Recommended)

▸ Contact Us
▸ Product Registration

🖨 Print    ✉ E-mail

❓ **If your download does not start automatically, please click here.**

### How to Install

**Notes:**

- The instructions may vary depending on the Windows OS version.
- **If the drivers are already installed into your computer, uninstall them first before you install the new driver.**
  **To uninstall the current drivers, download the Uninstall Tool.**
- You must be logged on as an Administrator.
- If the **User Account Control** prompt is displayed, click **Yes**.
- If the **Windows Security** dialog box appears, check **Always trust software from "Brother Industries, ltd."** and click **Install**.
- When the installation dialog instructs you to restart your computer to apply changes, **DO NOT** restart your computer. Continue the installation until the installation has finished. When the installation has finished, restart your computer.
- **For Power PDF users:** If you cannot install Power PDF or enter the licence key, **download and install this version of Power PDF.**

1. Disconnect your Brother machine from your computer if you already connected an interface cable.
2. Once downloaded, double click on the downloaded file to extract it.
   If you cannot find the downloaded file, please click here to see how to download a file.
3. Select your language with reference to the language list and click "OK".
4. Please follow the installation screen directions.

If the installer does not start, click here to see the details of how to start the installer manually.

There are instructions about how to install a file.

\*\*\* NOTICE  there is a link for an Uninstall Tool. For future service issues, it may be wise to download this file to your computer as well.

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❓ **FAQs & Troubleshooting**

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**Install your Brother machine's software from Full Driver Package. (Windows)**

Follow the steps below.

1. Disconnect your Brother machine from your computer if you already connected an interface cable.
2. Make sure your Brother machine is ON.
3. Make sure your computer is ON and you are logged on with Administrator rights.
4. Make sure your Brother machine's screen or LED indicates no errors.
5. Go to **Downloads** section of this website and download **Full Driver & Software Package**. The installation instructions are available on the download page.
   > Click here to download **Full Driver & Software Package** in the **Downloads** section.

   📝 If the installation screen does not appear automatically, open the extracted folder, and then double-click the **start.exe** file.

   - The extracted folder is the temporary folder when installing from the **Full Driver & Software Package**, such as **install**.
   - For the location where the extracted folder is saved, open the folder you downloaded the **Full Driver & Software Package**.
     If you cannot find the downloaded file, click here to see how to download a file.

6. Follow the on-screen instructions to complete the installation.

   📝 - If the **Windows Security** dialog box appears, check **Always trust software from "Brother Industries, ltd."** and click **Install**.
   - When the installation dialog instructs you to restart your computer to apply changes, **DO NOT** restart your computer. Continue the installation until the installation has finished. When the installation has finished, restart your computer.

** NOTICE this highlighted information says to NOT restart the computer during the installation, but wait until it is completed then restart the computer.
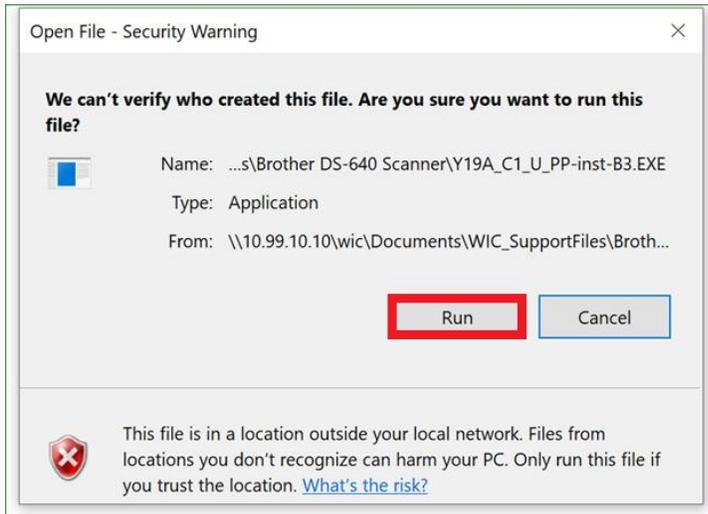
After you locate the file you saved, and double click on it, click on the Run button.
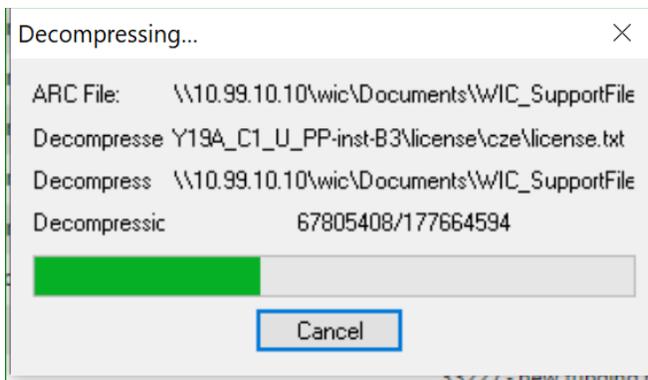


This screen will open and close, and you may get the below message. Click Yes.
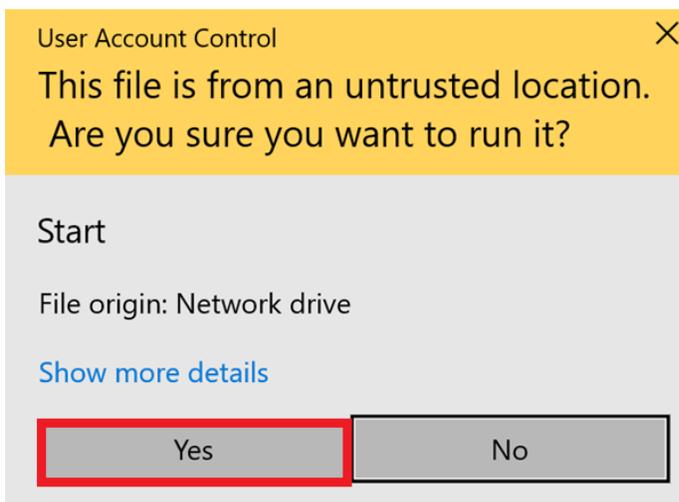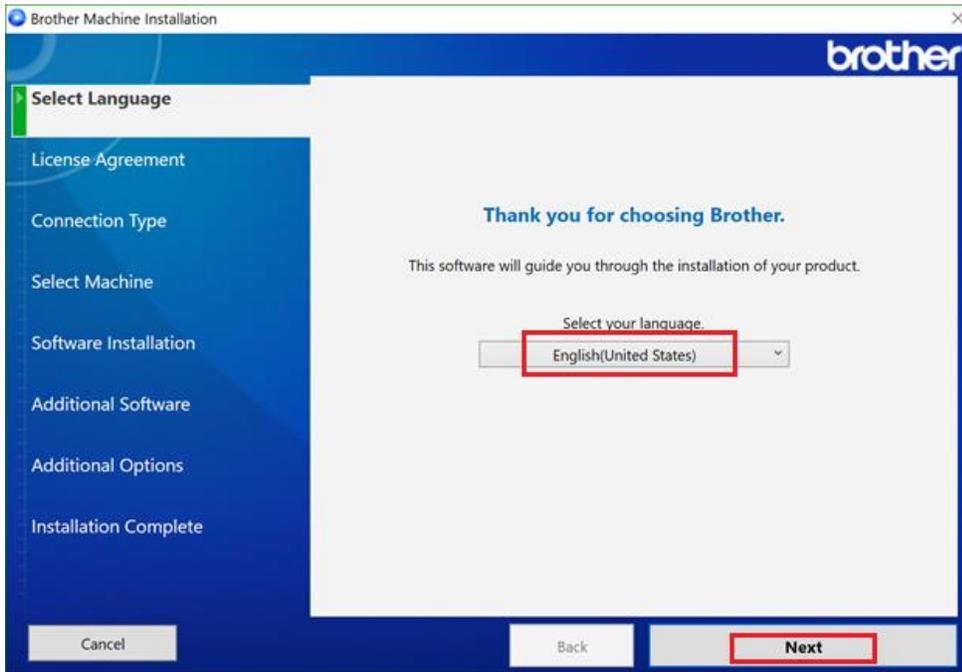
Select the language, and click Next.
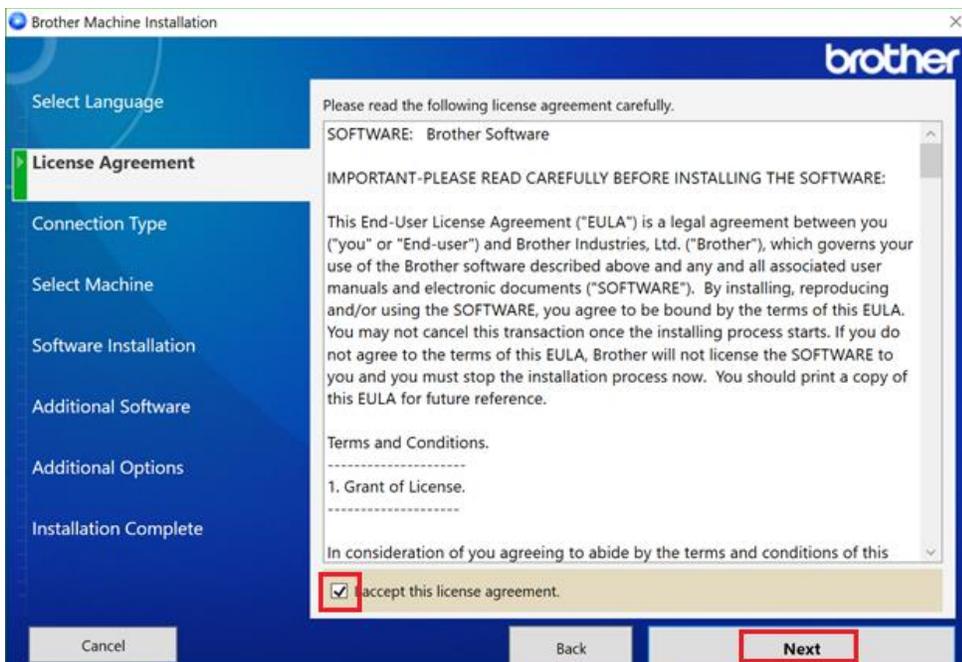


Click on the Accept check box and click Next.
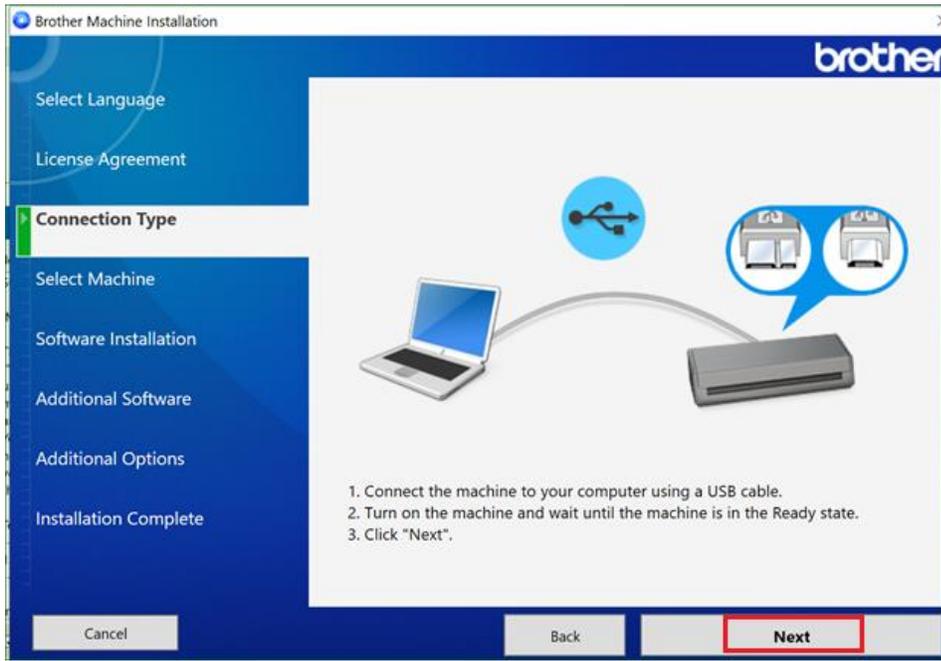
After connecting the scanner to the computer, click Next.
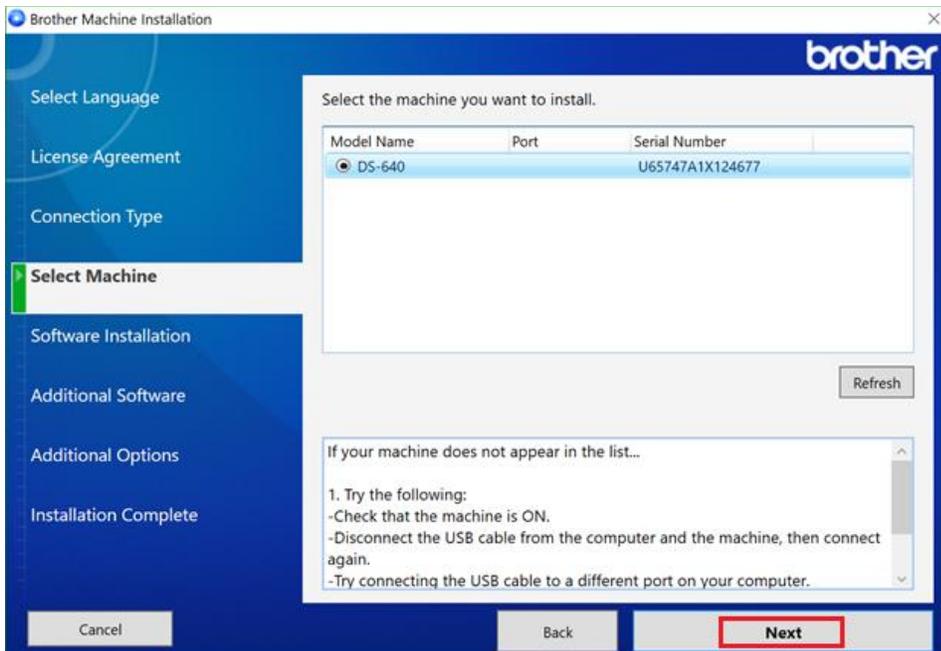


The installer will find the scanner and you will click on the name of it from the grid at the top of the screen and click Next.
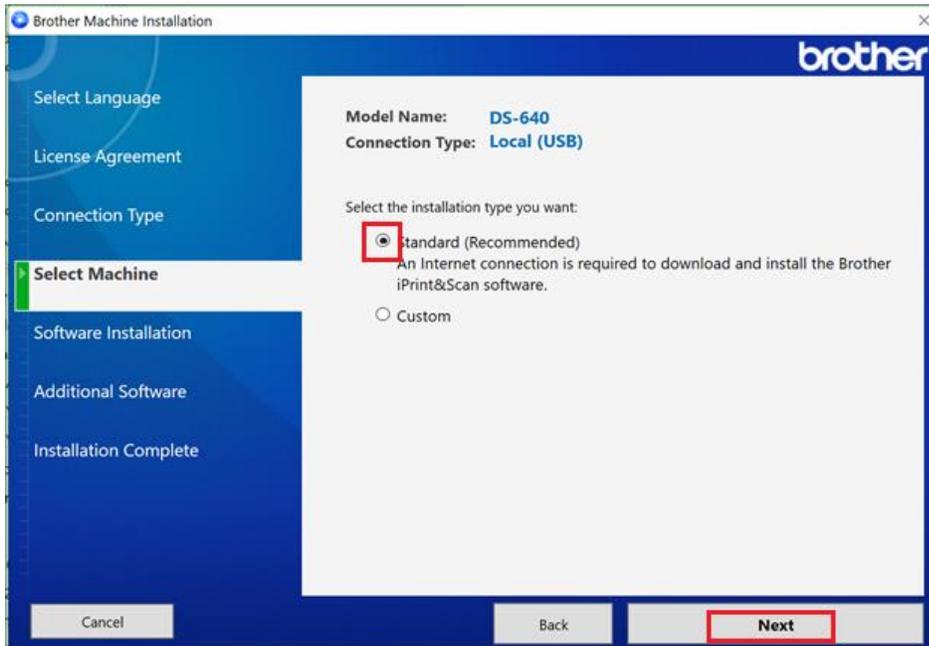
Click on the Standard Installation and click Next.
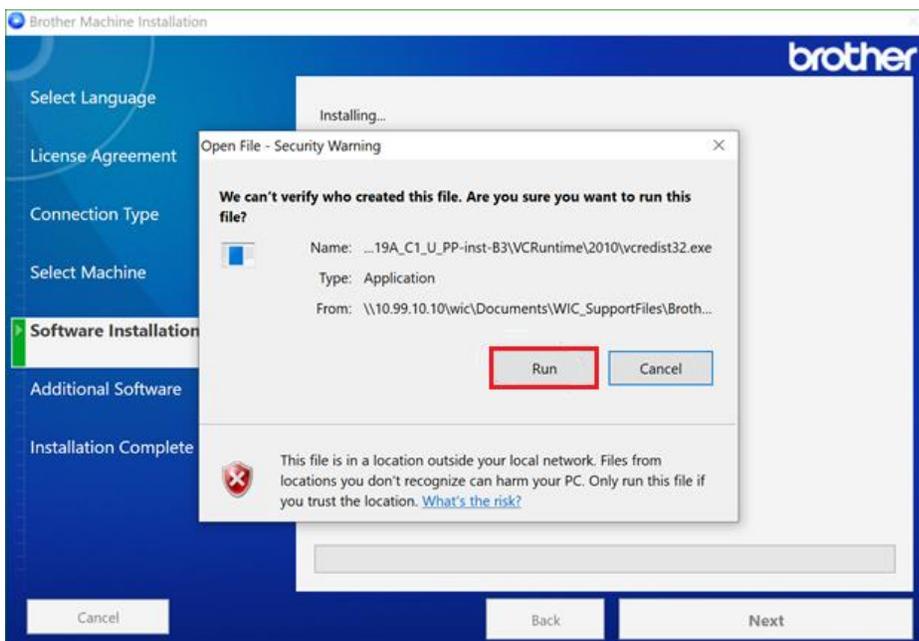


I had to click this RUN command several times for it to continue.
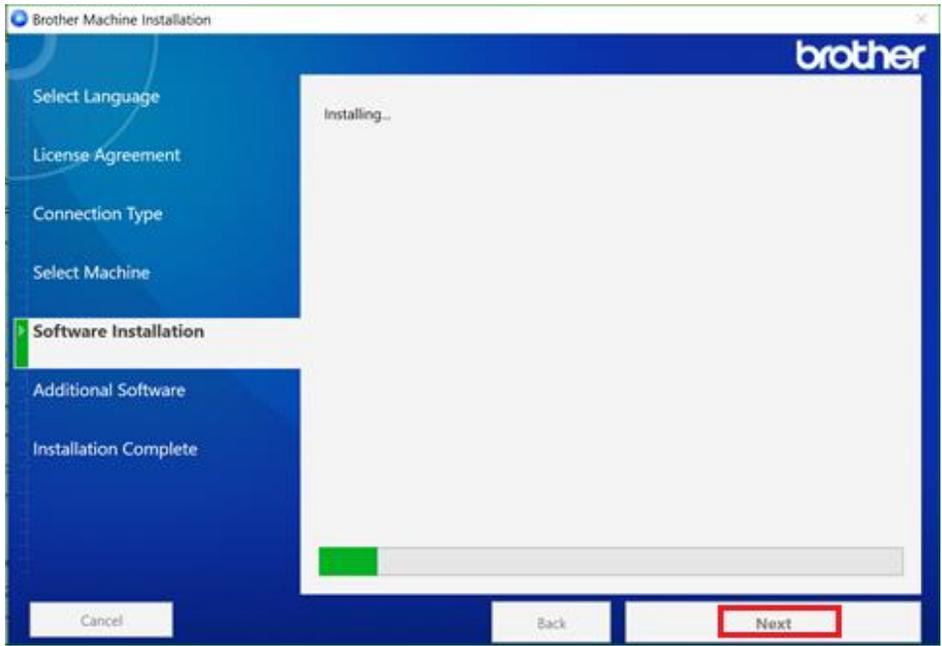
Once the Installation is completed, this screen will open and close.
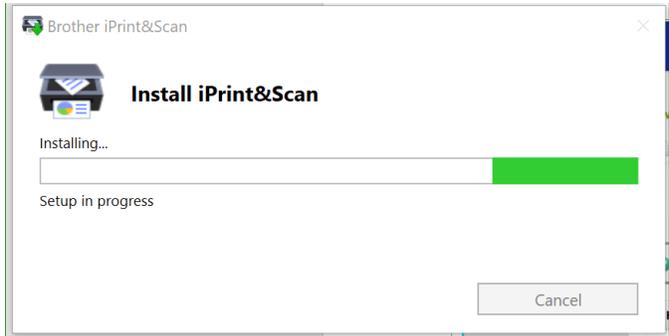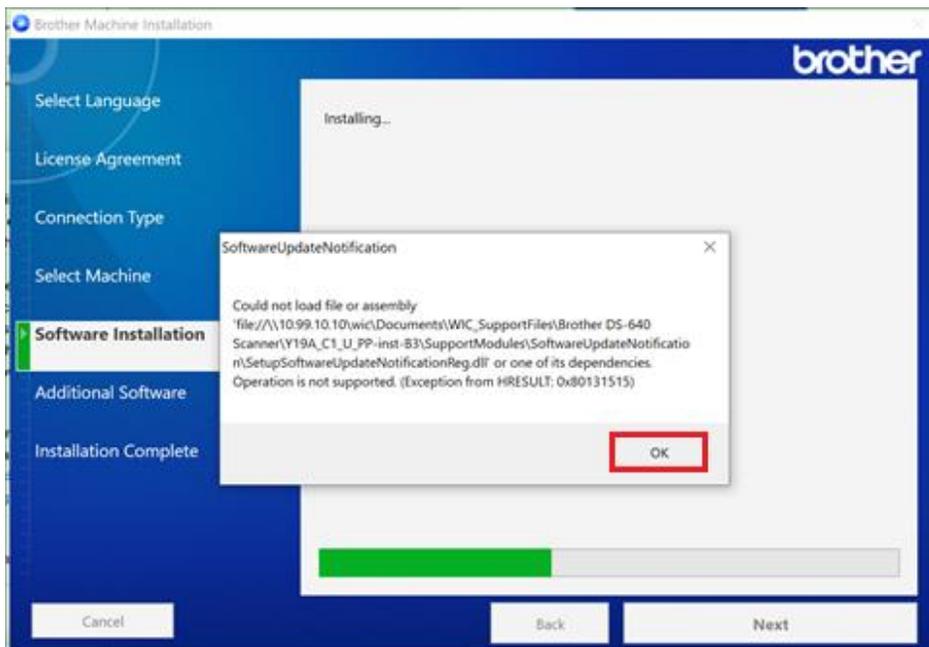
Click Ok and Next when available.
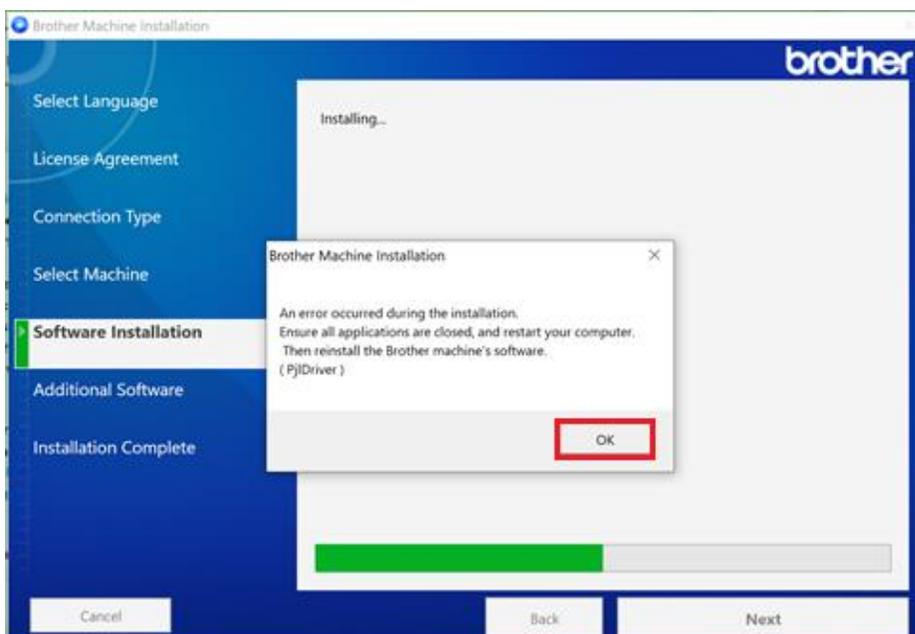


Click Ok and Next when available.
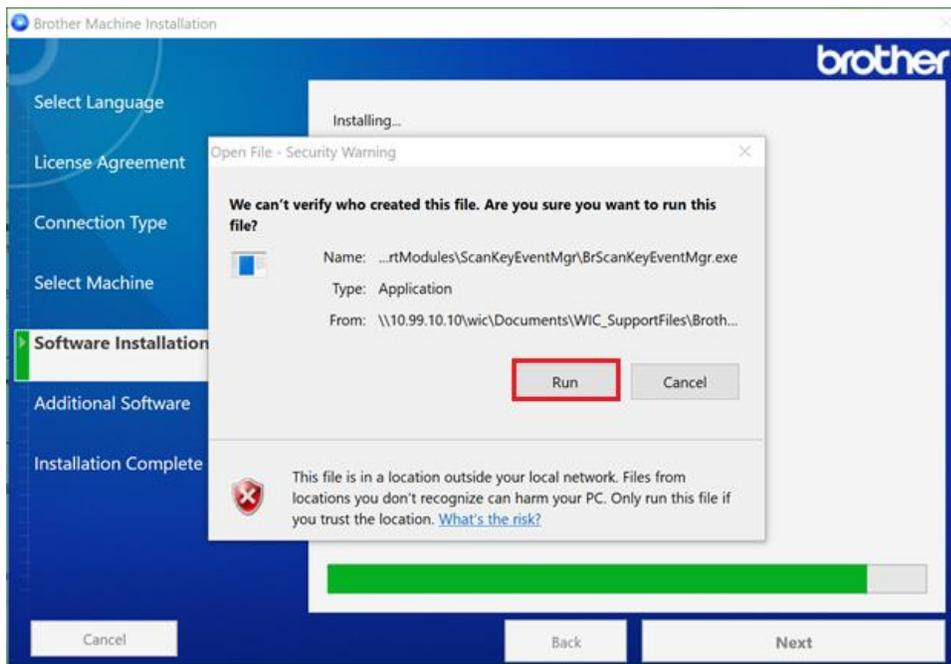
Click Run on this screen.

The next screen will ask about Additional Software to install, *do not select any of them*, and click Next at the bottom of the screen.

Now the scanner installation is complete.

REMEMBER the following:

➢ The scanner will SHUT OFF after a period of time of not being used. Make sure you turn the scanner back on if needed before trying to use it.
➢ LOAD the paper then click the Scan button in the application.